



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Lee-Kano Markgraaf

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
HLA	Laundry
ACTBIL	Activity Billing

**and is a competent user of the
CiMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
08 December 2022



Cheryl le Roux
Product Development Manager
Certificate 3084