



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Heinrich Chaune

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
TRR	Restaurant Sales
HFO	Front Office
HRERES	Reservations (Bookings)

**and is a competent user of the
CiMSO software suite Version 426**

A handwritten signature in black ink, appearing to read "JF le Roux".

Jean Francois le Roux
Manager: Operations
08 December 2022



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 3083