



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Emilia Victor

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
HLA	Laundry
HRERES	Reservations (Bookings)

**and is a competent user of the
CIMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
01 December 2022



Cheryl le Roux
Product Development Manager
Certificate 3077