



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Ester Amunyela

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
SRE	Stock Reporting
HLA	Laundry
ACTSCH	Activity Scheduling
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing

**and is a competent user of the
CimSO software suite Version 426**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
06 November 2023



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Cheryl le Roux
Product Development Manager
Certificate 3056