



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Hermien Andreas**

**Successfully completed training in**

|     |                  |
|-----|------------------|
| CRM | Client Relations |
| FDR | Debtors Control  |
| FTR | Transactions     |
| SPR | Procurement      |
| TRE | Retail Sales     |
| TRR | Restaurant Sales |
| SRE | Stock Reporting  |
| HLA | Laundry          |

**and is a competent user of the  
CiMSO software suite Version 426**

Jean Francois le Roux  
Manager: Operations  
17 February 2023



Cheryl le Roux  
Product Development Manager  
Certificate 3049