



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Ester Ukonga

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
TRR	Restaurant Sales
HRERES	Reservations (Bookings)

**and is a competent user of the
CIMSO software suite Version 426**

A handwritten signature in black ink, appearing to read "J. le Roux".

Jean Francois le Roux
Manager: Operations
17 February 2023



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 3035