



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Shani Rodgers

Successfully completed training in

| | | | |
|-----|-----------------------|-----|---------------------|
| CRM | Client Relations | COM | Communications |
| CME | Membership | FDR | Debtors Control |
| FCR | Creditors Control | FTR | Transactions |
| FGL | General Ledger | STO | Stock Control |
| SPR | Procurement | TRE | Retail Sales |
| TRR | Restaurant Sales | HRE | Reservations |
| HFO | Front Office | TCE | Event Management |
| HSK | Housekeeping | ACT | Activity Scheduling |
| HRP | Hospitality Reporting | FRE | Financial Reporting |
| SRE | Stock Reporting | CRE | Client Reporting |
| HLA | Laundry | WTM | Task Manager |

**and is a competent user of the
CiMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
17 February 2023



Cheryl le Roux
Product Development Manager
Certificate 3027