

Hospitality & Business Management School

Competency Certificate

This is to certify that

Mattanja van der Vis

Successfully completed training in

| CRM | Client Relations | СОМ | Communications |
|-----|-----------------------|-----|---------------------|
| CME | Membership | FDR | Debtors Control |
| FCR | Creditors Control | FTR | Transactions |
| FGL | General Ledger | STO | Stock Control |
| SPR | Procurement | TRE | Retail Sales |
| TRR | Restaurant Sales | HRE | Reservations |
| HFO | Front Office | TCE | Event Management |
| HSK | Housekeeping | ACT | Activity Scheduling |
| HRP | Hospitality Reporting | FRE | Financial Reporting |
| SRE | Stock Reporting | CRE | Client Reporting |
| HLA | Laundry | WTM | Task Manager |
| | | | |

and is a competent user of the CiMSO software suite Version 426

Jeen Francois le Roux Manager: Operations 18 February 2022



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Cheryl le Roux Product Development Manager Certificate 3025