



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Leez Hovelmann

Successfully completed training in

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
FGL	General Ledger	STO	Stock Control
SPR	Procurement	TRE	Retail Sales
TRR	Restaurant Sales	HRE	Reservations
HFO	Front Office	TCE	Event Management
HSK	Housekeeping	ACT	Activity Scheduling
HRP	Hospitality Reporting	SRE	Stock Reporting
CRE	Client Reporting	HLA	Laundry
WTM	Task Manager	FRE	Financial Reporting

**and is a competent user of the
CiMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
24 November 2022



Cheryl le Roux
Product Development Manager
Certificate 3021