



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Katja Vietor**

**Successfully completed training in**

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
FGL	General Ledger	STO	Stock Control
SPR	Procurement	TRE	Retail Sales
TRR	Restaurant Sales	HRE	Reservations
HFO	Front Office	TCE	Event Management
HSK	Housekeeping	ACT	Activity Scheduling
HRP	Hospitality Reporting	FRE	Financial Reporting
SRE	Stock Reporting	CRE	Client Reporting
HLA	Laundry	WTM	Task Manager

**and is a competent user of the  
CiMSO software suite Version 426**

Jean Francois le Roux  
Manager: Operations  
17 February 2022



Cheryl le Roux  
Product Development Manager  
Certificate 3019