



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Katja Vietor

Successfully completed training in

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
FGL	General Ledger	STO	Stock Control
SPR	Procurement	TRE	Retail Sales
TRR	Restaurant Sales	HRE	Reservations
HFO	Front Office	TCE	Event Management
HSK	Housekeeping	ACT	Activity Scheduling
HRP	Hospitality Reporting	FRE	Financial Reporting
SRE	Stock Reporting	CRE	Client Reporting
HLA	Laundry	WTM	Task Manager

**and is a competent user of the
CiMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
17 February 2022



Cheryl le Roux
Product Development Manager
Certificate 3019