



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Faith Hansen

Successfully completed training in

| | |
|--------|-------------------------|
| CRM | Client Relations |
| CME | Membership |
| FTR | Transactions |
| HFO | Front Office |
| HRP | Hospitality Reporting |
| CRE | Client Reporting |
| HLA | Laundry |
| ACTSCH | Activity Scheduling |
| WTM | Task Manager |
| HRERES | Reservations (Bookings) |
| ACTBIL | Activity Billing |

**and is a competent user of the
CiMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
06 October 2022



Cheryl le Roux
Product Development Manager
Certificate 3003