Hospitality & Business
Management School

Competency Certificate

This is to certify that

Berenice Adams

Successfully completed training in

CRM	Client Relations
CME	Membership
FTR	Transactions
HFO	Front Office
HRP	Hospitality Reporting
CRE	Client Reporting
HLA	Laundry
ACTSCH	Activity Scheduling
WTM	Task Manager
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing

and is a competent user of the
CiMSO software suite Version 426

Jean Francois le Roux
Manager: Operations
06 October 2022

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL * CiMSO

Cheryl le Roux
Product Development Manager
Certificate 2998