



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Ruusa Matheus

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
TRE	Retail Sales
HFO	Front Office
HLA	Laundry
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing

**and is a competent user of the
CimSO software suite Version 426**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
20 October 2022



A stylized, handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 2990