



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Laimi Ivula**

## Successfully completed training in

|        |                         |
|--------|-------------------------|
| CRM    | Client Relations        |
| FDR    | Debtors Control         |
| FTR    | Transactions            |
| FGL    | General Ledger          |
| STO    | Stock Control           |
| SPR    | Procurement             |
| TRE    | Retail Sales            |
| TRR    | Restaurant Sales        |
| HFO    | Front Office            |
| SRE    | Stock Reporting         |
| HLA    | Laundry                 |
| ACTSCH | Activity Scheduling     |
| HRERES | Reservations (Bookings) |
| ACTBIL | Activity Billing        |

**and is a competent user of the  
CIMSO software suite Version 426**

Jean Francois le Roux  
Manager: Operations  
20 October 2022



Cheryl le Roux  
Product Development Manager  
Certificate 2985