



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Kornelia Friedrich

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
SRE	Stock Reporting
HLA	Laundry
ACTSCH	Activity Scheduling
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing

**and is a competent user of the
CiMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
01 June 2022



Cheryl le Roux
Product Development Manager
Certificate 2956