



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Constancia Festus**

**Successfully completed training in**

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRR	Restaurant Sales
HFO	Front Office
SRE	Stock Reporting
HLA	Laundry
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing
FGL	General Ledger
TRE	Retail Sales
ACTSCH	Activity Scheduling

**and is a competent user of the  
CiMSO software suite Version 426**

Jean Francois le Roux  
Manager: Operations  
16 June 2022



Cheryl le Roux  
Product Development Manager  
Certificate 2954