



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Magdalene Mika**

**Successfully completed training in**

|        |                       |        |                         |
|--------|-----------------------|--------|-------------------------|
| CRM    | Client Relations      | CME    | Membership              |
| FDR    | Debtors Control       | FCR    | Creditors Control       |
| FTR    | Transactions          | STO    | Stock Control           |
| SPR    | Procurement           | TRE    | Retail Sales            |
| TRR    | Restaurant Sales      | HFO    | Front Office            |
| HRP    | Hospitality Reporting | FRE    | Financial Reporting     |
| SRE    | Stock Reporting       | CRE    | Client Reporting        |
| HLA    | Laundry               | ACTSCH | Activity Scheduling     |
| WTM    | Task Manager          | HRERES | Reservations (Bookings) |
| ACTBIL | Activity Billing      | FGL    | General Ledger          |

**and is a competent user of the  
CimSO software suite Version 426**

Jean Francois le Roux  
Manager: Operations  
11 August 2022



Cheryl le Roux  
Product Development Manager  
Certificate 2942