



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Toini Shilumbu**

**Successfully completed training in**

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	FGL	General Ledger
STO	Stock Control	TRE	Retail Sales
TRR	Restaurant Sales	HFO	Front Office
HRP	Hospitality Reporting	FRE	Financial Reporting
SRE	Stock Reporting	CRE	Client Reporting
HLA	Laundry	ACTSCH	Activity Scheduling
WTM	Task Manager	HRERES	Reservations (Bookings)
ACTBIL	Activity Billing	SPR	Procurement

**and is a competent user of the  
CimSO software suite Version 426**

Jean Francois le Roux  
Manager: Operations  
22 August 2022



Cheryl le Roux  
Product Development Manager  
Certificate 2939