



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Zelda Snyders

Successfully completed training in

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	FGL	General Ledger
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HRP	Hospitality Reporting	FRE	Financial Reporting
SRE	Stock Reporting	CRE	Client Reporting
HLA	Laundry	ACTSCH	Activity Scheduling
WTM	Task Manager	HRERES	Reservations (Bookings)
ACTBIL	Activity Billing	HFO	Front Office

**and is a competent user of the
CiMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
22 August 2022



Cheryl le Roux
Product Development Manager
Certificate 2938