Hospitality & Business
Management School

Competency Certificate

This is to certify that

Silke Pienaar

Successfully completed training in

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	FGL	General Ledger
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HFO	Front Office	HRP	Hospitality Reporting
SRE	Stock Reporting	CRE	Client Reporting
HLA	Laundry	ACTSCH	Activity Scheduling
WTM	Task Manager	HRERES	Reservations (Bookings)
ACTBIL	Activity Billing	FRE	Financial Reporting

and is a competent user of the
CiMSO software suite Version 426

Jean Francois le Roux
Manager: Operations
18 August 2022

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL * CiMSO

Cheryl le Roux
Product Development Manager
Certificate 2936