



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Dency Tessema**

**Successfully completed training in**

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	FGL	General Ledger
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HRP	Hospitality Reporting	SRE	Stock Reporting
CRE	Client Reporting	HLA	Laundry
ACTSCH	Activity Scheduling	WTM	Task Manager
HRERES	Reservations (Bookings)	ACTBIL	Activity Billing
HFO	Front Office		

**and is a competent user of the  
CimSO software suite Version 426**

Jean Francois le Roux  
Manager: Operations  
11 August 2022



Cheryl le Roux  
Product Development Manager  
Certificate 2927