Hospitality & Business
Management School

Competency Certificate

This is to certify that

Dency Tessema

Successfully completed training in

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	FGL	General Ledger
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HRP	Hospitality Reporting	SRE	Stock Reporting
CRE	Client Reporting	HLA	Laundry
ACTSCH	Activity Scheduling	WTM	Task Manager
HRERES	Reservations (Bookings)	ACTBIL	Activity Billing
HFO	Front Office		

and is a competent user of the
CiMSO software suite Version 426

Jean Francois le Roux
Manager: Operations
11 August 2022

HOSPITALITY & BUSINESS MANAGEMENT SCHOOL * CiMSO

Cheryl le Roux
Product Development Manager
Certificate 2927