



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Jacolene Hanekom**

**Successfully completed training in**

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	FGL	General Ledger
STO	Stock Control	SPR	Procurement
TRR	Restaurant Sales	HRP	Hospitality Reporting
FRE	Financial Reporting	SRE	Stock Reporting
CRE	Client Reporting	HLA	Laundry
WTM	Task Manager	HRERES	Reservations (Bookings)
HFO	Front Office		

**and is a competent user of the  
CiMSO software suite Version 426**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux  
Manager: Operations  
17 February 2023



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux  
Product Development Manager  
Certificate 2925