



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Jacolene Hanekom

Successfully completed training in

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	FGL	General Ledger
STO	Stock Control	SPR	Procurement
TRR	Restaurant Sales	HRP	Hospitality Reporting
FRE	Financial Reporting	SRE	Stock Reporting
CRE	Client Reporting	HLA	Laundry
WTM	Task Manager	HRERES	Reservations (Bookings)
HFO	Front Office		

**and is a competent user of the
CiMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
17 February 2023



Cheryl le Roux
Product Development Manager
Certificate 2925