



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Nali Ndakeve

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
TRR	Restaurant Sales
HLA	Laundry
HRERES	Reservations (Bookings)
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version 426**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
19 April 2022



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Cheryl le Roux
Product Development Manager
Certificate 2916