



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Nali Ndakeve**

**Successfully completed training in**

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
TRR	Restaurant Sales
HLA	Laundry
HRERES	Reservations (Bookings)
HFO	Front Office

**and is a competent user of the  
CiMSO software suite Version 426**

Jean Francois le Roux  
Manager: Operations  
19 April 2022



Cheryl le Roux  
Product Development Manager  
Certificate 2916