



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Laurika Massdorp

Successfully completed training in

CRM	Client Relations
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
HLA	Laundry
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing
ACTSCH	Activity Scheduling

**and is a competent user of the
CIMSO software suite Version 426**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
19 April 2022



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 2909