



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Eva Petrus**

**Successfully completed training in**

CRM	Client Relations
TRR	Restaurant Sales
HFO	Front Office
HLA	Laundry
ACTSCH	Activity Scheduling
HRERES	Reservations (Bookings)

**and is a competent user of the  
CiMSO software suite Version 426**

A handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
19 April 2022



A handwritten signature in blue ink.

Cheryl le Roux  
Product Development Manager  
Certificate 2907