



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Otilie Nailulu**

**Successfully completed training in**

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
SRE	Stock Reporting
HLA	Laundry
ACTSCH	Activity Scheduling
HRERES	Reservations (Bookings)

**and is a competent user of the  
Cimso software suite Version 426**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux  
Manager: Operations  
19 April 2022



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux  
Product Development Manager  
Certificate 2902