



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Helena Haihambo

Successfully completed training in

| | |
|--------|-------------------------|
| CRM | Client Relations |
| FDR | Debtors Control |
| FTR | Transactions |
| FGL | General Ledger |
| STO | Stock Control |
| SPR | Procurement |
| TRE | Retail Sales |
| TRR | Restaurant Sales |
| HFO | Front Office |
| SRE | Stock Reporting |
| HLA | Laundry |
| HRERES | Reservations (Bookings) |
| ACTSCH | Activity Scheduling |
| ACTBIL | Activity Billing |

**and is a competent user of the
CimSO software suite Version 426**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
19 April 2022



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 2900