



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Lafrenz Mouton

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
TRE	Retail Sales
HFO	Front Office
ACTSCH	Activity Scheduling

**and is a competent user of the
CiMSO software suite Version 426**

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Jean Francois le Roux
Manager: Operations
17 February 2023



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 2888