



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Richlindis Indongo

Successfully completed training in

CRM	Client Relations
HFO	Front Office
HRERES	Reservations (Bookings)

**and is a competent user of the
CiMSO software suite Version 426**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
23 May 2022



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 2880