



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Emma Romanus**

**Successfully completed training in**

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
HLA	Laundry
ACTSCH	Activity Scheduling
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing

**and is a competent user of the  
CIMSO software suite Version 426**

Jean Francois le Roux  
Manager: Operations  
16 June 2022



Cheryl le Roux  
Product Development Manager  
Certificate 2873