



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Emma Romanus

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
HLA	Laundry
ACTSCH	Activity Scheduling
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing

**and is a competent user of the
CimSO software suite Version 426**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
16 June 2022



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Cheryl le Roux
Product Development Manager
Certificate 2873