

#### Hospitality & Business Management School

# **Competency** Certificate

This is to certify that

## Modesta Findelis

## Successfully completed training in

| CRM    | Client Relations        |
|--------|-------------------------|
| TRE    | Retail Sales            |
| TRR    | Restaurant Sales        |
| HFO    | Front Office            |
| HLA    | Laundry                 |
| HRERES | Reservations (Bookings) |
| ACTBIL | Activity Billing        |
| ACTSCH | Activity Scheduling     |

## and is a competent user of the CiMSO software suite Version 426

Jeen Francois le Roux Manager: Operations 19 April 2022



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Cheryl le Roux Product Development Manager Certificate 2857