

Hospitality & Business Management School

Competency Certificate

This is to certify that

Francis Newman

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
TRE	Retail Sales
TRR	Restaurant Sales
HF0	Front Office
SRE	Stock Reporting
HLA	Laundry
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing
ACTSCH	Activity Scheduling

and is a competent user of the CiMSO software suite Version 426

Jean Francois le Roux Manager: Operations 19 April 2022



Cheryl le Roux Product Development Manager Certificate 2855