



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Maria Mvula

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
SRE	Stock Reporting
HLA	Laundry
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing
ACTSCH	Activity Scheduling

**and is a competent user of the
CimSO software suite Version 426**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
19 April 2022



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Cheryl le Roux
Product Development Manager
Certificate 2854