



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Constance Beatrix Lyners Mendes

Successfully completed training in

CRM	Client Relations
COM	Communications
FDR	Debtors Control
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office
HSK	Housekeeping
HRP	Hospitality Reporting
SRE	Stock Reporting
CRE	Client Reporting
HLA	Laundry

**and is a competent user of the
Cimso software suite Version 426**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux
Manager: Operations
22 November 2022



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux
Product Development Manager
Certificate 2852