



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Janco van Heerden

Successfully completed training in

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HRE	Reservations	HFO	Front Office
HSK	Housekeeping	AGO	Golf Management
HRP	Hospitality Reporting	SRE	Stock Reporting
CRE	Client Reporting	HLA	Laundry

**and is a competent user of the
CiMSO software suite Version 428**

Jean Francois le Roux
Manager: Operations
12 August 2022



Cheryl le Roux
Product Development Manager
Certificate 2850