



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Retatuhe Tjikotoke

Successfully completed training in

CRM	Client Relations
CME	Membership
FTR	Transactions
HFO	Front Office
HRP	Hospitality Reporting
CRE	Client Reporting
HLA	Laundry
WTM	Task Manager
ACTSCH	Activity Scheduling
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing

**and is a competent user of the
CiMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
04 August 2022



Cheryl le Roux
Product Development Manager
Certificate 2846