



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Claudia Gallagher**

**Successfully completed training in**

CRM	Client Relations
CME	Membership
FTR	Transactions
HRE	Reservations
HFO	Front Office
HRP	Hospitality Reporting
CRE	Client Reporting
HLA	Laundry
ACTSCH	Activity Scheduling
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing
WTM	Task Manager

**and is a competent user of the  
Cimso software suite Version 426**

Jean Francois le Roux  
Manager: Operations  
20 June 2022



Cheryl le Roux  
Product Development Manager  
Certificate 2841