



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Leviene Nghilundua

Successfully completed training in

| | |
|--------|-------------------------|
| CRM | Client Relations |
| TRE | Retail Sales |
| TRR | Restaurant Sales |
| HFO | Front Office |
| HLA | Laundry |
| HRERES | Reservations (Bookings) |
| ACTBIL | Activity Billing |
| ACTSCH | Activity Scheduling |

**and is a competent user of the
CIMSO software suite Version 426**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux
Manager: Operations
19 April 2022



A handwritten signature in blue ink, appearing to read 'Cheryl le Roux'.

Cheryl le Roux
Product Development Manager
Certificate 2832