



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Andrew Marshall**

**Successfully completed training in**

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
FGL	General Ledger	FAS	Asset Register
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HRE	Reservations	HFO	Front Office
TCE	Event Management	HSK	Housekeeping
WST	Workshop and Service Tickets	ASP	Spa Scheduling
AGO	Golf Management	ACT	Activity Scheduling
REA	Real Estate Register	RLE	Leasing Control
RTS	Timeshare Operations	MDB	Database Maintenance
CWF	Work Flow Management	HRP	Hospitality Reporting
FRE	Financial Reporting	SRE	Stock Reporting
AGS	Golf Scorecard	CRE	Client Reporting
WWF	Work Flow Management	WTA	Time & Attendance Management

**and is a competent user of the  
CimSO software suite Version 4.2.8**

Jean Francois le Roux  
Manager: Operations  
01 September 2022



Cheryl le Roux  
Product Development Manager  
Certificate 2802