



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Tharene Visser

Successfully completed training in

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
FGL	General Ledger	FAS	Asset Register
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
TGA	Gallery Sales	HRE	Reservations
HFO	Front Office	TCE	Event Management
HSK	Housekeeping	WST	Workshop and Service Tickets
ASP	Spa Scheduling	AGO	Golf Management
ACT	Activity Scheduling	REA	Real Estate Register
RLE	Leasing Control	RTS	Timeshare Operations
HRP	Hospitality Reporting	FRE	Financial Reporting
SRE	Stock Reporting	AGS	Golf Scorecard
CRE	Client Reporting	WWF	Work Flow Management

**and is a competent user of the
CiMSO software suite Version 426**

Jean Francois le Roux
Manager: Operations
20 December 2021



Cheryl le Roux
Product Development Manager
Certificate 2783