



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Ester Amunyela**

**Successfully completed training in**

CRM	Client Relations
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
FDR	Debtors Control
FGL	General Ledger
SRE	Stock Reporting
HLA	Laundry
WTM	Task Manager
HRERES	Reservations (Bookings)
ACTBIL	Activity Billing

**and is a competent user of the  
CimSO software suite Version 4.1.4**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux  
Manager: Operations  
26 July 2019



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux  
Product Development Manager  
Certificate 2533