



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Violet Kinda

Successfully completed training in

CRM	Client Relations
HRE	Reservations

**and is a competent user of the
CiMSO software suite Version 4.1.4**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux
Manager: Operations
11 July 2019



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux
Product Development Manager
Certificate 2524