



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Sigrid Emser

Successfully completed training in

CRM	Client Relations
STO	Stock Control
SPR	Procurement
HRE	Reservations

**and is a competent user of the
CiMSO software suite Version 4.1.4**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
11 July 2019



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 2500