



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Dency Tessema

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FGL	General Ledger
STO	Stock Control
SPR	Procurement
HRE	Reservations
HFO	Front Office

**and is a competent user of the
Cimso software suite Version 4.1.4**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
11 July 2019



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Cheryl le Roux
Product Development Manager
Certificate 2488