



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Mia Ballotti**

**Successfully completed training in**

CRM	Client Relations
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FGL	General Ledger
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
Cimso software suite Version 4.1.4**

Jean Francois le Roux  
Manager: Operations  
11 July 2019



Cheryl le Roux  
Product Development Manager  
Certificate 2485