



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Edmund Shipulwa

Successfully completed training in

| | |
|-----|------------------|
| CRM | Client Relations |
| FTR | Transactions |
| TRE | Retail Sales |
| TRR | Restaurant Sales |
| HRE | Reservations |
| HFO | Front Office |

**and is a competent user of the
CiMSO software suite Version 4.1.4**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
27 May 2019



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 2442