



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Samuel Nainda**

**Successfully completed training in**

|        |                         |
|--------|-------------------------|
| FTR    | Transactions            |
| STO    | Stock Control           |
| SPR    | Procurement             |
| TRE    | Retail Sales            |
| TRR    | Restaurant Sales        |
| HFO    | Front Office            |
| FDR    | Debtors Control         |
| HLA    | Laundry                 |
| ACTSCH | Activity Scheduling     |
| HRERES | Reservations (Bookings) |
| ACTBIL | Activity Billing        |

**and is a competent user of the  
CiMSO software suite Version 4.1.4**

Jean Francois le Roux  
Manager: Operations  
27 May 2019



Cheryl le Roux  
Product Development Manager  
Certificate 2379