



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Elizabeth Howell

Successfully completed training in

CRM	Client Relations
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CimSO software suite Version 4.1.4**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux
Manager: Operations
27 May 2019



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux
Product Development Manager
Certificate 2378