

Hospitality & Business Management School

Competency Certificate

This is to certify that

Angela Kaunda

Successfully completed training in

| CRM | Client Relations |
|-----|------------------|
| FTR | Transactions |
| STO | Stock Control |
| SPR | Procurement |
| TRE | Retail Sales |
| TRR | Restaurant Sales |
| HRE | Reservations |
| HFO | Front Office |

and is a competent user of the CiMSO software suite Version 4.1.4

Jeen Francois le Roux Manager: Operations 27 May 2019



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Cheryl le Roux Product Development Manager Certificate 2357