

Hospitality & Business Management School

Competency Certificate

This is to certify that

Angela Kaunda

Successfully completed training in

CRM	Client Relations
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

and is a competent user of the CiMSO software suite Version 4.1.4

Jeen Francois le Roux Manager: Operations 27 May 2019



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Cheryl le Roux Product Development Manager Certificate 2357