



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Andrew Marshall**

## Successfully completed training in

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
FGL	General Ledger	FAS	Asset Register
FRE	Financial Reporting	STO	Stock Control
SPR	Procurement	TRE	Retail Sales
TRR	Restaurant Sales	TGA	Gallery Sales
HRE	Reservations	HFO	Front Office
TCE	Event Management	HSK	Housekeeping
WST	Workshop and Service Tickets	ASP	Spa Scheduling
AGO	Golf Management	ACT	Activity Scheduling
REA	Real Estate Register	RLE	Leasing Control
RTS	Timeshare Operations	MDB	Database Maintenance

**and is a competent user of the  
CIMSO software suite Version 4.1.5**

Jean Francois le Roux  
Manager: Operations  
14 May 2019



Cheryl le Roux  
Product Development Manager  
Certificate 2309